

Fiscal Year 2022
Low Income Home Energy Assistance Program
Income Eligibility Chart

Family Size (# of people in the household)	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	\$12,880	\$16,100	\$19,320	\$22,540	\$25,760	\$40,951
2	\$17,420	\$21,775	\$26,130	\$30,485	\$34,840	\$53,551
3	\$21,960	\$27,450	\$32,940	\$38,430	\$43,920	\$66,151
4	\$26,500	\$33,125	\$39,750	\$46,375	\$53,000	\$78,751
5	\$31,040	\$38,800	\$46,560	\$54,320	\$62,080	\$91,351
6	\$35,580	\$44,475	\$53,370	\$62,265	\$71,160	\$103,951
7	\$40,120	\$50,150	\$60,180	\$70,210	\$80,240	\$106,314
8	\$44,660	\$55,825	\$66,990	\$78,155	\$89,320	\$108,676
9	\$49,200	\$61,500	\$73,800	\$86,100	\$98,400	\$111,039
10	\$53,740	\$67,175	\$80,610	\$94,045	\$107,480	\$113,401

2021-2022

HOME ENERGY ASSISTANCE

Cold Relief

DIVISION OF COMMUNITY SERVICES, DEPARTMENT
OF HOUSING AND COMMUNITY DEVELOPMENT

Energy Saving Tips

- Caulk and weather-strip doors and windows that leak air.
- When home, turn down the heat to 68° F or as low as comfortable.
- When you are asleep or away from home, turn thermostat back 7° to 10° for eight hours and save as much as 10% a year on your heating and cooling bills.
- Consider getting a programmable thermostat.
- Turn down the temperature of your hot water heater to 120°.
- Have your oil-fired heating system serviced annually or your gas-fired heating system serviced every three years.
- Clean or replace furnace filters every other month.
- Keep the fireplace flue damper closed unless a fire is burning.
- Check that warm air registers, baseboard heaters and radiators are not blocked by furniture or drapes.
- Close your curtains and shades at night; open them during the day.

Contact Us

For more information about our services.

Massachusetts
Department of Housing and Community Development
100 Cambridge Street
Suite 300
Boston, MA 02114



@MA_DHCD

617-573-1100

Visit us on the web at www.mass.gov/hed/fuel



40 Years in Service

August 13, 2021 is the Low Income Home Energy Assistance Program's 40th anniversary! 40 years ago, the Omnibus Budget Reconciliation Act of 1981 was signed into law on August 13, 1981, authorizing and establishing the Home Energy Assistance Program we offer today. Four decades of success could not have happened without the incredible work of so many people, from federal partners at the Office of Community Services, to State leaders at offices like DHCD and local agencies in all communities across the country.

For forty years, this national program has helped low-income families pay their home heating and cooling bills. This program is at the core of Health and Human Services' mission—enhancing the health and well-being of all those in need. An estimated 5.3 Million households across the United States received assistance with heating and cooling costs through LIHEAP.

What You Need To Know

All eligible homeowners and renters, including households whose cost of heat is included in the rent, can apply at a LIHEAP agency in their area — visit www.mass.gov/hed/fuel (or scan QR code below) for the listing!

Eligibility is based on a number of factors, including but not limited to, household size and the gross annual income of every household member 18 years of age or older.

Household income cannot exceed 60% of estimated State Median Income. You will be provided more information on the application process when you contact your local LIHEAP agency.

Call the DHCD **Heatline**

1-800-632-8175

Find Someone to Help You in Your City/Town

www.mass.gov/hed/fuel

Energy Assistance Programs

Home Energy Assistance - LIHEAP

helps pay a portion of eligible households' home heating bill during the winter season.

HEARTWAP - a year round program that serves LIHEAP eligible households with heating system repair, replacement and maintenance services.

Weatherization Assistance Program - a year round program that serves LIHEAP eligible households with air sealing, attic/sidewall insulation, weather-stripping and weatherization related repairs.



Agency Listing

"On behalf of Governor Charlie Baker and Lieutenant Governor Karyn Polito, the Department of Housing and Community Development proudly continues to provide eligible individuals and families with home heating assistance and energy services throughout the Commonwealth."

Jennifer Maddox
Undersecretary, DHCD

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Other Helpful Information

New! Beginning in FY 2022 new and returning households may apply for Home Energy Assistance online via the applicant portal! Simply visit <https://www.toapply.org/MassLIHEAP> (or the QR code below)! Your local agency is available to assist you as needed.

Water & Sewer Bill Assistance - When applying for Home Energy Assistance in FY 22, be sure to provide your local agency with your water and sewer account information, if available, as there is funding for a households' water and sewer service costs.

Rental Assistance - Many households are experiencing difficulties with rental arrearages across the Commonwealth. Help is available at local Rental Assistance Agencies! Contact your local agency for more information!



MA Applicant Portal

Energy Assistance Find the local energy assistance agency nearest you, match the number beside the

Agencies city/town listing on the following page to the agency number listed below.

1a

Action for Boston Community Development, Inc. (ABCD)
178 Tremont Street
Boston, MA 02111
(617) 357-6012
www.bostonabcd.org

1b

Action for Boston Community Development, Inc. (ABCD)
Malden
18 Dartmouth Street
Malden, MA 02148
(781) 322-6284
www.bostonabcd.org

2

Action, Inc.
47 Washington Street
Gloucester, MA 01930
(978) 281-3900
1-800-696-9276
www.actioninc.org

3

Berkshire Community Action Council, Inc. (BCAC)
1531 East Street
Pittsfield, MA 01201
(413) 445-4503 - Pittsfield
(413) 663-3014 - North Adams
1-866-216-6200 - Toll Free
www.bcacinc.org

4

Community Action, Inc. (CAI)
3 Washington Square
Haverhill, MA 01830
(978) 374-7660 Auto line
(978) 373-1971 - Haverhill
www.communityactioninc.org

5

City of Cambridge, Department of Human Services
51 Inman Street
Cambridge, MA 02139
617-665-6234
<https://www.cambridgema.gov/iwantto/applyforfuelassistance>

6

Community Action Programs Inter-City, Inc. (CAPIC)
100 Everett Street, Unit 14
Chelsea, MA 02150
(617) 884-6130
www.capicinc.org

7

Citizens for Citizens (CFC)
250 Griffin Street
Fall River, MA 02724
(508) 679-0041 - Fall River
(508) 823-6346 - Taunton
(508) 676-7398 - Information
(508) 675-2157—HWAP / WAP
www.cfcinc.org

8

Community Teamwork, Inc. (CTI)
45 Kirk Street
Lowell, MA 01852
(978) 459-6161 - Lowell
1-877-451-1082 - Toll Free
(978) 654-4904 - HEARTWAP
www.comteam.org

9

Community Action Pioneer Valley
393 Main Street
Greenfield, MA 01301
(413) 774-2310
1-800-370-0940 - Toll Free
www.communityaction.us

10

Greater Lawrence Community Action Council, Inc. (GLCAC)
305 Essex Street
Lawrence, MA 01840
(978) 681-4950 - Lawrence
(781) 942-6608 - Reading
(978) 664-5600 - North Reading
(978) 983-8825 - Methuen
(978) 681-4955 - WAP/HWAP
www.glcac.org

11

Housing Assistance Corporation (HAC)
460 West Main Street
Hyannis, MA 02601
(508) 771-5400
www.haconcapecod.org

12

LEO, Inc.
156 Broad Street
Lynn, MA 01901
(781) 581-7220
www.leoinc.org

13

Making Opportunity Count, Inc. (MOC)
Energy & Environmental Services
601 River Street
Fitchburg, MA 01420
(978) 342-7025
www.mocinc.org

14a

New England Farm Workers' Council, Inc. (NEFWC)
(City of Springfield, only)
1666 Main Street
Springfield, MA 01103
(413) 272-2209
www.partnersforcommunity.org

14b

New England Farm Workers' Council, Inc. (NEFWC)
(N. Central Massachusetts only)
473 Main Street, 3rd Floor
Fitchburg, MA 01420
(978) 342-4520
www.partnersforcommunity.org

15

North Shore Community Action Programs, Inc. (NSCAP)
119 Rear Foster Street, Bldg. 13
Peabody, MA 01960
(978) 531-8810, Info/App. Status
(978) 548-5729, Appointments
(978) 548-5712, WAP/HWAP
www.nscap.org

16

People Acting in Community Endeavors, Inc. (PACE)
261 Union Street
New Bedford, MA 02740
(508) 525-4271
www.paceinfo.org

17

Quincy Community Action Programs, Inc. (QCAP)
1509 Hancock Street, 4th Floor
Quincy, MA 02169
(617) 479-8181, ext. 301
www.qcap.org

18

Springfield Partners for Community Action, Inc. (SPCA)
721 State Street, 2nd Floor
Springfield, MA 01109
(413) 263-6500
www.springfieldpartnersinc.com

19

Self Help, Inc. (SHI)
1362 Main Street
Brockton, MA 02301
(508) 226-4192 - Attleboro
(508) 588-5440 - Brockton
1-800-225-0875 - Toll Free
info@selfhelpinc.org
www.selfhelpinc.org

20

South Middlesex Opportunity Council, Inc. (SMOC)
7 Bishop Street
Framingham, MA 01702
(508) 620-1230 - Framingham
1-800-286-6776
www.smoc.org

21

City of Springfield, Office of Community Development
1600 East Columbus Avenue
Springfield, MA 01103
(413) 787-6500
www.springfield-ma.gov

22

South Shore Community Action Council, Inc. (SSCAC)
71 Obery Street
Plymouth, MA 02360
(508) 746-6707
(877) FUEL AID - Toll Free
www.sscac.org

23

Valley Opportunity Council, Inc. (VOC)
300 High Street
Holyoke, MA 01040
(413) 552-1548
www.valleyopp.com

24

Worcester Community Action Council, Inc. (WCAC)
484 Main Street, 2nd Floor
Worcester, MA 01608
1-800-545-4577 - Toll Free
(508) 754-1176, ext. 110, Worcester
(508) 754-7281—24 hour app info line
www.wcac.net

	HEA	W	H		HEA	W	H
Abington	19	19	19	Dalton	3	3	3
Acton	20	20	20	Danvers	15	2	2
Acushnet	16	7	7	Dartmouth	16	7	7
Adams	3	3	3	Dedham	19	19	19
Agawam	23	18	23	Deerfield	9	9	9
Alford	3	3	3	Dennis	22	11	11
Amesbury	4	2	4	Dighton	7	7	7
Amherst	9	9	9	Douglas	24	24	24
Andover	10	10	10	Dover	20	20	20
Aquinnah	22	11	11	Dracut	8	8	8
Arlington	8	6	6	Dudley	24	24	24
Ashburnham	14b	13	13	Dunstable	8	8	8
Ashby	14b	13	13	Duxbury	22	22	22
Ashfield	9	9	9	East Bridgewater	19	19	19
Ashland	20	20	20	East Brookfield	24	24	24
Athol	14b	13	13	E. Longmeadow	23	18	23
Attleboro	19	19	19	Eastham	22	11	11
Auburn	24	24	24	Easthampton	9	9	9
Avon	19	19	19	Easton	19	19	19
Ayer	14b	13	13	Edgartown	22	11	11
Barnstable	22	11	11	Egremont	3	3	3
Barre	14b	13	13	Erving	9	9	9
Becket	3	3	3	Essex	2	2	2
Bedford	8	8	8	Everett	1b	6	6
Belchertown	9	9	9	Fairhaven	16	7	7
Bellingham	20	20	20	Fall River	7	7	7
Belmont	8	6	6	Falmouth	22	11	11
Berkley	7	7	7	Fitchburg	14b	13	13
Berlin	14b	13	13	Florida	3	3	3
Bernardston	9	9	9	Foxborough	19	19	19
Beverly	15	2	2	Frammingham	20	20	20
Billerica	8	8	8	Franklin	19	19	19
Blackstone	20	20	20	Freetown	7	7	7
Blandford	23	18	23	Gardner	14b	13	13
Bolton	14b	13	13	Georgetown	4	2	4
Boston	1a	1a	1a	Gill	9	9	9
Bourne	22	11	11	Gloucester	2	2	2
Boxborough	20	20	20	Goshen	9	9	9
Boxford	4	2	4	Gosnold	22	11	11
Boylston	24	24	24	Grafton	20	20	20
Braintree	17	17	17	Granby	9	9	9
Brewster	22	11	11	Granville	23	18	23
Bridgewater	19	19	19	Gr. Barrington	3	3	3
Brimfield	23	18	23	Greenfield	9	9	9
Brockton	19	19	19	Groton	8	8	8
Brookfield	24	24	24	Groveland	4	2	4
Brookline	1a	1a	1a	Hadley	9	9	9
Buckland	9	9	9	Halifax	22	22	22
Burlington	8	8	8	Hamilton	2	2	2
Cambridge	5	6	6	Hampden	23	18	23
Canton	19	19	19	Hancock	3	3	3
Carlisle	8	8	8	Hanover	22	22	22
Carver	22	22	22	Hanson	19	19	19
Charlemont	9	9	9	Hardwick	14b	13	13
Charlton	24	24	24	Harvard	14b	13	13
Chatham	22	11	11	Harwich	22	11	11
Chelmsford	8	8	8	Hatfield	9	9	9
Chelsea	6	6	6	Haverhill	4	2	4
Cheshire	3	3	3	Hawley	9	9	9
Chester	23	18	23	Heath	9	9	9
Chesterfield	9	9	9	Hingham	22	22	22
Chicopee	23	18	23	Hinsdale	3	3	3
Chilmark	22	11	11	Holbrook	19	19	19
Clarksburg	3	3	3	Holden	24	24	24
Clinton	14b	13	13	Holland	23	18	23
Cohasset	22	22	22	Holliston	20	20	20
Colrain	9	9	9	Holyoke	23	18	23
Concord	20	20	20	Hopedale	20	20	20
Conway	9	9	9	Hopkinton	20	20	20
Cummington	9	9	9	Hubbardston	14b	13	13

	HEA	W	H		HEA	W	H
Hudson	20	20	20	North Attleboro	19	19	19
Hull	22	22	22	North Brookfield	24	24	24
Huntington	9	9	9	North Reading	10	10	10
Ipswich	2	2	2	Northampton	9	9	9
Kingston	22	22	22	Northborough	20	20	20
Lakeville	7	7	7	Northbridge	20	20	20
Lancaster	14b	13	13	Northfield	9	9	9
Lanesborough	3	3	3	Norton	19	19	19
Lawrence	10	10	10	Norwell	22	22	22
Lee	3	3	3	Norwood	19	19	19
Leicester	24	24	24	Oak Bluffs	22	11	11
Lenox	3	3	3	Oakham	24	24	24
Leominster	14b	13	13	Orange	9	9	9
Leverett	9	9	9	Orleans	22	11	11
Lexington	8	6	6	Otis	3	3	3
Leyden	9	9	9	Oxford	24	24	24
Lincoln	20	20	20	Palmer	23	18	23
Littleton	20	20	20	Paxton	24	24	24
Longmeadow	23	18	23	Peabody	15	2	2
Lowell	8	8	8	Pelham	9	9	9
Ludlow	23	18	23	Pembroke	22	22	22
Lunenburg	14b	13	13	Pepperell	8	8	8
Lynn	12	2	2	Peru	3	3	3
Lynnfield	12	2	2	Petersham	14b	13	13
Malden	1b	6	6	Phillipston	14b	13	13
Manchester	2	2	2	Pittsfield	3	3	3
Mansfield	19	19	19	Plainfield	9	9	9
Marblehead	15	2	2	Plainville	19	19	19
Marion	16	7	7	Plymouth	22	22	22
Marlborough	20	20	20	Plympton	22	22	22
Marshfield	22	22	22	Princeton	14b	13	13
Mashpee	22	11	11	Provincetown	22	11	11
Mattapoisett	16	7	7	Quincy	17	17	17
Maynard	20	20	20	Randolph	19	19	19
Medfield	20	20	20	Raynham	19	19	19
Medford	1b	6	6	Reading	10	10	10
Medway	20	20	20	Rehoboth	7	7	7
Melrose	1b	6	6	Revere	6	6	6
Mendon	20	20	20	Richmond	3	3	3
Merrimac	4	2	4	Rochester	16	7	7
Methuen	10	10	10	Rockland	19	19	19
Middleborough	22	22	22	Rockport	2	2	2
Middlefield	9	9	9	Rowe	9	9	9
Middleton	15	2	2	Rowley	4	2	4
Milford	20	20	20	Royalston	14b	13	13
Millbury	24	24	24	Russell	23	18	23
Millis	20	20	20	Rutland	24	24	24
Millville	20	20	20	Salem	15	2	2
Milton	17	17	17	Salisbury	4	2	4
Monroe	9	9	9	Sandisfield	3	3	3
Monson	23	18	23	Sandwich	22	11	11
Montague	9	9	9	Saugus	12	2	2
Monterey	3	3	3	Savoy	3	3	3
Montgomery	23	18	23	Scituate	22	22	22
Mt. Washington	3	3	3	Seekonk	7	7	7
Nahant	12	2	2	Sharon	19	19	19
Nantucket	22	11	11	Sheffield	3	3	3
Natick	20	20	20	Shelburne	9	9	9
Needham	19	19	19	Sherborn	20	20	20
New Ashford	3	3	3	Shirley	14b	13	13
New Bedford	16	7	7	Shrewsbury	20	20	20
New Braintree	14b	13	13	Shutesbury	9	9	9
New Marlborough	3	3	3	Somerset	7	7	7
New Salem	9	9	9	Somerville	5	6	6
Newbury	4	2	4	Southborough	20	20	20
Newburyport	4	2	4	Southbridge	24	24	24
Newton	1a	1a	1a	South Hadley	9	9	9
Norfolk	19	19	19	Southhampton	9	9	9
North Adams	3	3	3	Southwick	23	18	23
North Andover	10	10	10	Spencer	24	24	24

	HEA	W	H
Springfield	14a	18	21
Sterling	14b	13	13
Stockbridge	3	3	3
Stoneham	1b	6	6
Stoughton	19	19	19
Stow	20	20	20
Sturbridge	24	24	24
Sudbury	20	20	20
Sunderland	9	9	9
Sutton	24	24	24
Swampscott	12	2	2
Swansea	7	7	7
Taunton	7	7	7
Templeton	14b	13	13
Tewksbury	8	8	8
Tisbury	22	11	11
Tolland	23	18	23
Topsfield	15	2	2
Townsend	14b	13	13
Truro	22	11	11
Tyngsborough	8	8	8
Tyringham	3	3	3
Upton	20	20	20
Uxbridge	20	20	20
Wakefield	12	6	2
Wales	23	18	23
Walpole	19	19	19
Waltham	8	6	6
Ware	9	9	9
Wareham	22	11	11
Warren	24	24	24
Warwick	9	9	9
Washington	3	3	3
Watertown	8	6	6
Wayland	20	20	20
Webster	24	24	24
Wellesley	20	20	20
Wellfleet	22	11	11
Wendell	9	9	9
Wenham	2	2	2
W. Boylston	24	24	24
W. Bridgewater	19	19	19
W. Brookfield	24	24	24
W. Newbury	4	2	4
W. Springfield	23	18	23
W. Stockbridge	3	3	3
W. Tisbury	22	11	11
Westborough	20	20	20
Westfield	23	18	23
Westford	8	8	8
Westhampton	9	9	9
Westminister	14b	13	13
Weston	20	20	20
Westport	7	7	7
Westwood	19	19	19
Weymouth	17	17	17
Whatley	9	9	9
Whitman	19	19	19
Wilbraham	23	18	23
Williamsburg	9	9	9
Williamstown	3	3	3
Wilmington	8	8	8
Winchendon	14b	13	13
Winchester	1b	6	6
Windsor	3	3	3
Winthrop	6	6	6
Woburn	1b	6	6
Worcester	24	24	24
Worthington	9	9	9
Wrentham	19	19	19
Yarmouth	22	11	11

For utility company problems, please call
the Department of Public Utilities (DPU)

1-877-886-5066

E-Mail:

DPUConsumer.Complaints@mass.gov

For limited income households who are
over income for Home Energy

Assistance, please contact

The Good Neighbor Energy Fund ,
operated by your local **Salvation Army**.

In area codes 617, 508, 781 or 978, call
1-800-334-3047.

In area code 413, call 1-800-262-1320.
www.magoodneighbor.org

**For other essential social service
programs, contact Mass 2-1-1 by**

dialing 211 or go to
www.mass211.org

