

Dripping Faucets, Leaking Toilets can drive your water bill up!



Water comes to your home under pressure and a constant stream of water dripping or running can add up to tens and in some instances hundreds of dollars.

Check your toilets for leaks. Check your faucets. If the water comes into your home and through your meter you are responsible for the bill. Many times these costs could have been avoided with proper care and checking for leaks.

Fall is a time to flush that water heater. Take a moment to do that to improve efficiency and clear off accumulated sediments that happen in all water heaters. If you are unable to do this, call a plumber. It's well worth the effort in energy savings and clean hot water. This should be done at least once a year.



59 Hopkins Street
Dracut, MA 01826
PWSID 3079000



DRACUT WATER SUPPLY DISTRICT

Fall - Winter 2004 Newsletter

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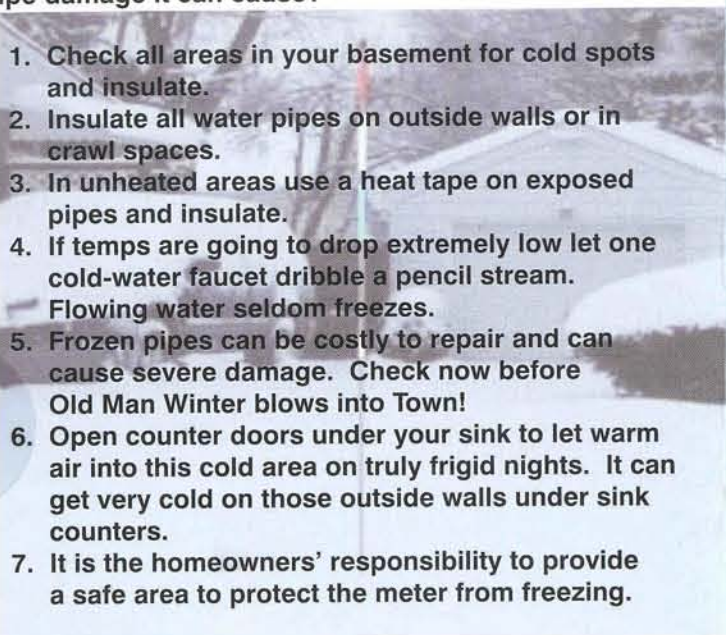
Fall - Winter 2004 Newsletter

We want to take a moment to keep you, our customers, up to date with the many things happening with your water department as well as Fall and Winter water issues.

Winter can be fun but also bring water worries.

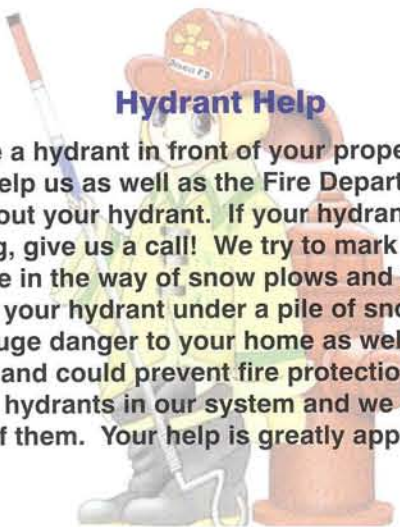
We all remember or at least we want to forget last year's frigid temperatures. Many folks had freeze ups and even here at the water department had a main freeze. What can you do to protect your home from freeze ups and the pipe damage it can cause?

1. Check all areas in your basement for cold spots and insulate.
2. Insulate all water pipes on outside walls or in crawl spaces.
3. In unheated areas use a heat tape on exposed pipes and insulate.
4. If temps are going to drop extremely low let one cold-water faucet dribble a pencil stream. Flowing water seldom freezes.
5. Frozen pipes can be costly to repair and can cause severe damage. Check now before Old Man Winter blows into Town!
6. Open counter doors under your sink to let warm air into this cold area on truly frigid nights. It can get very cold on those outside walls under sink counters.
7. It is the homeowners' responsibility to provide a safe area to protect the meter from freezing.



Hydrant Help

If you have a hydrant in front of your property and you are able, help us as well as the Fire Department by snowing out your hydrant. If your hydrant needs a marker flag, give us a call! We try to mark all hydrants that may be in the way of snow plows and traffic. Don't bury your hydrant under a pile of snow and ice. This is a huge danger to your home as well as your neighbors and could prevent fire protection. We have over 1,000 hydrants in our system and we simply cannot get to all of them. Your help is greatly appreciated.



PLEASE DETACH HERE

Questions?

Call us at 978-957-0441

Dracut Water Supply District

59 Hopkins Street
Dracut, MA 01826

Fax: 978-957-2073

Web site: www.DracutWater.com

DRACUT, MA 01826

59 HOPKINS STREET

DRACUT WATER SUPPLY DISTRICT

PLACE
POSTAGE
HERE

Getting Older but better too!

Incredible but Dracut Water Supply District is in its 100th Year. Established in 1905 Dracut Water Supply District continues to serve Dracut and parts of Tyngsboro. We are strong, financially solid, improving many mains and upgrading your water system. State of the art facilities and highly trained staff monitor your system 24 hours a day, 365 days a year. Problem? Call any time 978-957-0441 for emergencies and the same number for non-emergencies during business hours which are Monday - Friday 8:00AM - 4:30PM. We are here to answer your questions and assist in your water needs.

The Water Department needs to get into your home?

Almost all of our appointments are scheduled. Only in emergencies would we come to your door. All of our staff carry photo ID and have clearly marked clothing and trucks. Never let someone into your home without being sure who he or she is. **Call our department to verify.** If you have any doubt we will be glad to leave a card for meter reads or reschedule another appointment after your call.

Water Department personnel are prohibited by our regulations from entering a home when there is no adult present. If you schedule an appointment please be sure that an adult is home. **BE SAFE. WHEN IN DOUBT CALL US AS WELL AS THE POLICE TO VERIFY.**

Fluoride


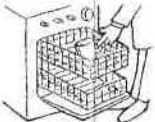


All customers receiving water from the Dracut Water Supply District have fluoride in their water.

Conservation some thoughts to consider.

Our customers have done a great job with outside watering. From Memorial Day - Labor Day we are all on the conservation schedule. This means even numbered homes can water outdoors on Tues, Thurs and Sat. Odd numbered homes on Wed, Fri and Sunday. No one should do automated or sprinkler watering on Monday. You may hand water anytime. This program helps us maintain pressure in the system and Monday allows us to catch up our tank levels from weekend use

Even in the cooler weather conservation is a great idea. It helps preserve a precious resource not to mention it saves you money.

Some ideas:

1. Do full loads of wash or adjust the machine water level accordingly. 
2. Do full dishwasher loads. 
3. Watch the running water while shaving, brushing and washing up at bathroom sinks. This too can add up. 
4. Use aerators on kitchen and bath faucets to help lower flow.
5. A partially opened faucet sometimes is just as satisfactory as one under a full flow. 
6. Think about shower heads that conserve flow as well.

Meter to Main pays off HUGE for several Customers in year one. Several customers who took our "Meter to Main Protection Program" are thrilled as they faced thousands in water line repairs, service call-outs and leaky valves. All were repaired with no out of pocket costs to any of our plan members. Our plan covers a peace of mind for only \$15.00 a quarter or \$60.00 per year.

PLEASE DETACH HERE

Name: _____

Address: _____

Account # if known: _____

YES, Please sign me up for the "Meter to Main Service Plan"

Bill my account in full \$60.00

I have enclosed my check and this card for \$60.00
(Please make checks payable to Dracut Water Supply District)

Bill my account \$15.00 each billing cycle

NO THANK YOU, At this time I do not want the service plan
(You may sign up at any time by calling at a later date)

Sign Here: _____

Date: _____